

Summary of Integration Index Report

Healthwatch Ealing and Healthwatch Hounslow produced a Health and Care Experience profile about a woman with multiple health conditions, including recent experience of care for a cardiovascular condition.

This was part of a project led by Healthwatch England and NHS England to develop a qualitative methodology as part of the Local Integration Index. Eight local Healthwatch piloted this [methodology](#) by focusing on particular local groups with experiences of care across several health and care services. This methodology can be used to ensure people's experiences of integration are used by local systems to track how services are working together locally.

In this report, Healthwatch Ealing and Healthwatch Hounslow look at local data on this topic as well as their own. They also engaged with local stakeholders.

Healthwatch Ealing and Healthwatch Hounslow concluded that the data and the views of local healthcare professionals suggest that individual Cardiac Care Services are well-structured and that any significant gender discrepancies may be caused by contributory factors that impact the accessibility of these services for women who share this experience profile. Stakeholders also recognised that, in some instances, the current fragmented approach to care may not best serve those who have more than one LTC and that holistic care is still in a process of development, not helped by the impact of the COVID-19 pandemic. Once again this is clear from the data which outlines the amount of secondary care that this population of women requires.